

**\*\*\*\*RATE YOUR MILITARY FAMILY HOUSING PROFESSIONAL\*\*\*\***

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Loan Officer/Realtor: \_\_\_\_\_

Date of Service: \_\_\_\_\_

Where did you hear about your Housing Professional:

Did your Housing Pro contact you promptly? Yes No

Was your loan approved? Or N/A? Yes No

Please rate these questions from 1 to 5 with 5 being best:

1. Were you treated fairly & with respect? 1 2 3 4 5

If not, please comment:

\_\_\_\_\_

2. Was the process explained clearly? 1 2 3 4 5

3. Were you kept informed until your closing? 1 2 3 4 5

4. Did your loan close on time? Yes No

If not, why not? \_\_\_\_\_

5. How likely are you to recommend this company & housing professional to your friends and family? 1 2 3 4 5

Would you grant us permission to use your comments, including first name, city & state, to help promote the Military Family Housing Education Course? Yes No

Your Name & Contact Info: \_\_\_\_\_

OTHER COMMENTS: \_\_\_\_\_

Please Mail to: MFHE Course, USA Cares, PO Box 759, Radcliff KY 40159

Fax to 270-352-5456 or Scan and Email to [Beverly.frase@usacares.org](mailto:Beverly.frase@usacares.org) THANKS! ☺